



Resident Service Plan

Initiation Date: _____ Resident Name: _____

Commented [D1]: Must be within 14 calendar days of resident move-in date.

Physician Name and Phone Number: _____

Date of Move in: _____ Date of Last TB Test/Chest XRay: _____

Commented [D2]: Must be before or within seven calendar days after the resident's move-in date. TB skin tests/Chest Xrays must be updated annually.

Resident Representative and Phone Number: _____

Commented [D3]: Refers to the party responsible for the resident. The resident may also be their own representative.

Level of Care: Supervisory Care (Must renew every 1 year) Personal Care (Must renew every 6 months) Directed care (Must renew every 3 months) Behavioral Health Services (Must renew every 6 months)

Commented [D4]: Selection for level of care. Refer to Chart 1 for definitions.

Resident Service Plan: Initial Service Plan Routine update Change in condition

Next Service Plan Due: _____

Commented [D5]: Type of service plan and the date when it will be due next. Refer to "When are service plans to be updated?" question in this packet.

Date of Birth: _____ Code Status: Full Code DNR

Advanced Directives: Yes No Evacuation Plan: Yes No

Commented [D6]: Does the resident have advanced directives on file at the facility?

Emergency Contact: _____

Commented [D7]: Does the patient participate in evacuation drills?

Hospice: _____

Commented [D8]: Is the resident enrolled in Hospice?

Home Health Agency: _____

Commented [D9]: Is the resident enrolled in Home Health?

Height: ____ ft ____ in Weight: _____ Temp: _____ Pulse: _____ RR: _____

Commented [D10]: If unable to obtain weight for resident, you must have a signed and dated doctors order indicating "It is clinically not recommended to obtain weight"

BP: _____ Pulse Ox: _____

Commented [D11]: Vital signs are not a requirement on service plans, however they are recommended to obtain.

*Medical Diagnosis and History: _____

Commented [D12]: List of medical diagnosis and medical history.

*Allergies: _____

Activities of Daily Living Assessment

Commented [D13]: List of activities of daily living, frequencies, and the level of assistance the resident needs.

Functional Ability	Independent	Supervision	Assist Level of 1 or 2	Total Care	Frequency
ADL's					
Eating					QD + PRN
Oral Care					QD + PRN
Nail Care					PRN
Hair Care/Shaving					QD + PRN
Dressing					QD + PRN
Bathing					QD + PRN
Toileting					QD + PRN
Transferring					QD + PRN
Walking/Mobility					QD + PRN
Transportation To Appointments					QD + PRN
Finances					QD + PRN
Supplies					QD + PRN

- Self bathe ___x/ week, caregiver help bed bath ___x's/week, self-shower ___x's/week, caregiver/CNA helps with shower ___x's/week, teeth, hair, QD

Commented [D14]: Specification of what type of hygiene requirement resident has or can tolerate and who is administering the care.

Hospice services:

- CNA Visits: ___length of appt___time(s) per ___ & PRN
- Nursing Visits: ___length of appt___time(s) per ___ & PRN
- Chaplain Visits: ___length of appt___time(s) per ___ & PRN
- Social Worker Visits: ___length of appt___time(s) per ___ & PRN
- Wound Care Visits: ___length of appt___time(s) per ___ & PRN

Commented [D15]: Amount, type, and frequency of hospice services the resident is receiving.



• **Home Health Services:**

- Nursing Visits: _____ length of appt _____ time(s) per _____ & PRN
- Physical Therapy: Nursing Visits: _____ length of appt _____ time(s) per _____ & PRN
- Occupational Therapy: Nursing Visits: _____ length of appt _____ time(s) per _____
- Speech Therapy: Nursing Visits: _____ length of appt _____ time(s) per _____

Commented [D16]: Amount, type, and frequency of Home Health services the resident is receiving.

Body Assessment

Neurological

No problems identified	History of Headaches	History of orthostatic hypotension
History of Dizziness		

Comments: _____

Vision

Normal for Age	Glasses	Impaired	Blind
----------------	---------	----------	-------

Comments: _____

Speech

Normal for age	Slurred/garbled	Difficulty/Mute	Aphasic
----------------	-----------------	-----------------	---------

Comments: _____

Hearing

Normal for age	Impaired	Uses hearing aides	Deaf
----------------	----------	--------------------	------

Comments: _____

Mobility

Independent	Stands with assistance	Wanders	Unsteady gait
Fall Risk	Walks with assistance	Wheel Chair	Cane/walker
Bed Bound	Chair bound	Hoyer Lift	
Motorized scooter	Supervision		

Requires positioning: Yes No Q ___ Hours Transfer Assistance: None X ___ Person(s)

Commented [D18]: Repositioning requirements and transfer assistance must match all other corresponding documents the resident has on file at the facility.



Pain

None	Occasional	Constant	Frequent
------	------------	----------	----------

Location: _____

Method of relief: _____

Respiratory

No problems Identified	Lung sounds clear	Lung sounds diminished	Crackles
Dyspnea on exertion	Dyspnea at rest	Inspiratory Wheezing	Expiratory Wheezing
Sputum (Color)	SOB	Pursed lip breathing	

Comments: _____

Cardiovascular

No problems Identified	Chest pain	Ankle/Leg Swelling	Pacemaker
	HTN	Cardiac Hx	

Comments: _____

Gastrointestinal

No problems identified	Indigestion	Nausea	Vomiting
Laxative use	Chronic diarrhea	Chronic Constipation	BM Daily
Incontinent at times			
Incontinent			
BM every 2-3 days	BM every 4-5 days	Multiple BM daily	Ostomy

Comments: _____

Urinary

No problems identified	Stress incontinence	Painful urination
Frequent urination	Blood in urine	Chronic infection
Ileostomy	Underwear liners	Belted undergarments
briefs (Day) (Night)	Indwelling catheter	Straight catheter
Pull up (Day) (Night)	Incontinent at times	UTI risk (encourage fluids).
Prostate issues	Incontinent	

Urinary System

Comments: _____

Musculoskeletal

No problems identified	Joint Pain	Low back pain
Unsteady Gait	History of falls	Amputation
Stiff/Limited ROM	Bed/chair bound	
Fall risk		

Comments (Include last fall): _____

Integumentary: *comment on how to prevent & treat bruises, injuries, pressure sores & infections*

No problems identified	Dry skin	Oily skin
Bruises (Locations)	Scars (Locations)	Abrasions (Locations)
Lacerations (Locations)	Sensitive skin	Rash (Locations)
Check pressure areas q2h	Pressure ulcers *	Wounds
	Precaution-thin skin	Surgical Incision

* (If pressure sore, stage, location, wound care nurse name and agency; person/agency notified) The following are performed to prevent & treat bruises, injuries, pressure sores & infections: Keep resident's skin clean and dry Apply hydrating lotion

Check resident's skin at every shower, bath, and PRN Ensure good hygiene and nutrition Communicate weekly with wound care nurse Other: _____

Commented [D19]: AZDHS proactively checks for strategies used to prevent & treat bruises, injuries, pressure sores & infections. Selecting these 4 boxes meets their requirements.

Mental Status: *Include behavioral, physical, functional or cognitive conditions or impairments.*

Awake/Alert	Confused at times	Uncooperative	Hallucinates
Oriented	Forgetful at times	Paranoid	Flat Affect
Mild dementia	Anxious at times	Combative	Bipolar
Moderate dementia	Agitated at times	Schizophrenic	Schizophrenic
Advanced dementia	Depressed at times	Mental retardation	Impaired Cognition

Comments: _____



Diet:

Regular, Low salt, Low fat, No caffeine, No dairy, BS controlled diet,
 Puree food, mechanical soft diet, help to eat, choking risk, Ensure/Boost
drinks

Eats: ____% of food. Drinks: _____ cups of water.

Resident is encouraged to drink 6-8 cups of water per day.

Resident is encouraged to eat meals and snacks as tolerated

Commented [D20]: Type of diet resident adheres to. For special diets resident must have signed and dated doctor's order on file.

Commented [D21]: AZDHS proactively checks to ensure residents are encouraged to drink and eat as tolerated. Selecting these 2 boxes meets their requirements.

If Diabetic (Please circle): Insulin self-inject **or** Insulin inject (staff)
 BS check (staff) X__ Per day **or** BS self-check X __/Day

Medications

(Please current MAR)

Medication Administration

- Resident receives staff assistance with medication self-administration
- Resident receives medication administration
- Resident self- administers
- Medications administered per Doctor's Orders
- MD delegation to caregivers to administer meds
- Medications are stored in the residential facility
- Medications are stored in the resident's room
 - How meds are stored: _____

Commented [D22]: Select all options that apply for resident. Refer to Chart 2 for selecting the appropriate level of medication administration.

Strategies to ensure Resident's Personal Safety (Directed Care):

Resident has bell at bedside to call for assistance/ safety. Doors are alarmed.

Resident is checked on every 1-2 hours and as needed to ensure safety

Other: _____

Commented [D23]: AZDHS proactively checks to ensure there are strategies in place to promote resident's personal safety.

Activities (Cognitive stimulation and activities to maximize function):

Watch TV Read Socialize with other residents Board games Encouraged to participate in group activities Exercises as tolerated

Select all that apply for resident and/or include additional strategies in the "Other" Section.



Other: _____

Coordination of communication with resident's Representative by phone, text, email or in person (Directed Care):

Coordination of communication with resident's representatives is present Daily

Weekly Monthly PRN through phone calls, visits, text messages and or email.

Assistive Devices (Circle):

- Hearing aids dentures hospital bed wheelchair (self-propel) glasses prosthesis air bed
- wheelchair (unable to self-propel) glucose meter Hoyer lift shower chair walker cane
- fall pad O2 concentrator bed-side commode
- Other: _____

- Notes: _____

Manager Signature (Or Delegated Personnel): _____ Date: _____

RN Signature (Directed Care): _____ Date: _____

Resident Representative: _____ Date: _____

Medical Practitioner/Behavioral Health Professional (Only required for residents receiving behavioral Health Services): _____ Date: _____

Commented [D24]: AZDHS proactively checks to ensure there are strategies in place to promote cognitive stimulation and activities to maximize function.

Select all that apply for resident and/or include additional strategies in the "Other" Section.

Commented [D25]: Coordination of communications with resident's representative is a requirement. Please select all that apply for the resident.

Commented [D26]: This section has been designated for managers to add any additional information they would like to include in the service plan (which has not already been covered).

Commented [D27]: Refer to "Who must sign the service plan?" Question in this packet.